



Facilitation Mastery: Tips For Classroom Management Chatbox

- 11:05:52 From Tamaki Stiles : Reacted to "tomorrow, 55 years f..." with 🙌
- 11:05:57 From Jason Dreyer : What's in the bowl, Noel??
- 11:05:58 From Douglas Boehm : this is what happens when you get a bunch of professional story tellers together
- 11:06:09 From Renee Minium : Reacted to "this is what happens..." with 👍
- 11:06:11 From Heather Ross : Reacted to "this is what happens..." with ❤️
- 11:06:30 From Noel Zykowski : Replying to "What's in the bowl, ..."

Pretty darn good everything bagel salad with rotisserie chicken

- 11:06:34 From Peter Engstrom : First time
- 11:06:37 From Brandy Rodine : This is my first time
- 11:06:39 From Brooke Harover : First timer here!
- 11:06:40 From José Cabrera : Hi there. First time visitor from Duluth, MN.
- 11:06:41 From Jason Dreyer : Reacted to "Pretty darn good eve..." with ❤️
- 11:06:55 From Jason Dreyer : Welcome, Pete, Brandy, Brooke, and Jose
- 11:06:57 From Noel Zykowski : Replying to "Hi there. First time..."

Is that really your name?

- 11:06:58 From Heather Ross : Replying to "What's in the bowl, ..."

Did you bring enough for everyone? :D

11:07:00 From Maureen Flanagan : Welcome to this forum!

11:07:08 From Noel Zykowski : Replying to "What's in the bowl, ..."

HAHA - it's in the mail ;)

11:07:21 From Douglas Boehm : Reacted to "Hi there. First time..." with ❤️

11:07:24 From Thomas Wivinis : I attended Bemidji State Univ

11:07:25 From Heather Ross : Reacted to "First time" with 🙌

11:07:25 From Douglas Boehm : Reacted to "First timer here!" with ❤️

11:07:29 From Heather Ross : Reacted to "This is my first tim..." with 🙌

11:07:31 From Douglas Boehm : Reacted to "This is my first tim..." with ❤️

11:07:32 From Heather Ross : Reacted to "First timer here!" with 🙌

11:07:42 From Douglas Boehm : Reacted to "First time" with ❤️

11:07:58 From Heather Ross : Replying to "What's in the bowl, ..."

@Noel Zykowski YUM!

11:08:32 From Peter Engstrom : yes

11:08:36 From Jason Dreyer : All the above

11:08:38 From Thomas Wivinis : both

11:08:39 From Leslie Fritz : Facilitator & Instructional Designer

11:08:39 From Bruce Cronquist : Sometimes. I hail from both sides

11:08:41 From jd schwind : both roles

11:08:43 From Noel Zykowski : All of the above as well

11:08:44 From Brandy Rodine : all of the above

11:08:46 From José Cabrera : I do some facilitating and supporting other facilitators.

11:08:46 From Maureen Flanagan : Sometime facilitator, but not my primary role.

11:08:48 From Rhoda Green : Instructional design only

11:08:51 From Heather Ross : Me! ID/Facilitator/ LMS Admin/ and then some

11:08:51 From Brooke Harover : All of the above

11:08:52 From Douglas Boehm : same as Jason, add Trainer of trainers

11:08:55 From Sara Bunting Rouse : ID only

11:08:58 From Renee Minium : instructional design only

11:08:58 From Tamaki Stiles : Sometimes

11:09:01 From Heather Varney : ID only

11:09:07 From Jason Dreyer : Replying to "same as Jason, add T..."

same here

11:09:25 From maureen boland : both

11:09:27 From Jennifer Kirby : at least 2x yr, I build & deliver (or train someone to deliver) leadership content for my team.

11:09:34 From Heather Ross : This is what happens when your company doesn't want to invest in the L&D, but still wants to have internal content

11:09:40 From Elizabeth Kreger : First time attendee. I'm driving so I'm listening and have my camera off!

11:09:48 From Jason Dreyer : Replying to "This is what happens..."

You said it!!

11:10:00 From Jason Dreyer : Welcome Elizabeth

11:10:02 From Renee Minium : Replying to "First time attendee...."

welcome

11:10:14 From Heather Varney : That's a struggle in the corp training world because we aren't in touch directly with many of the trainers. We sometimes get feedback, but more for business changes vs. how to improve design/delivery.

11:10:18 From Maureen Flanagan : My master's program was in Instructional Design and I recommended at least one class was added on facilitation skills. It is very powerful to get away from our desks and computers and deliver our own designs.

11:10:45 From Heather Ross : Reacted to "That's a struggle in..." with 👍

11:10:49 From Heather Ross : Reacted to "My master's program ..." with 👍

11:11:24 From Shannon Tipton :

<https://learningrebels.us8.list-manage.com/track/click?u=219b8e7f3ad60370897f9e358&id=14f0483dd6&e=b7e8a73432>

11:11:24 From Noel Zykowski : You probably sent it but I haven't looked

11:11:28 From Bruce Cronquist : Replying to "My master's program ..."

IDs should also sit in on a training that they've created.

11:11:33 From Rhoda Green : I'm not sure. Don't recall seeing it,

11:11:49 From Noel Zykowski : Replying to "My master's program ..."

IDs make excellent moderators for live sessions!

11:11:58 From José Cabrera : I think it will be helpful.

11:12:17 From Maureen Flanagan : Yes I saw the checklist and think it is a great resource to be shared with many across the L&D function, even if facilitation is not their primary role.

11:13:30 From Bruce Cronquist : Class engagement is my fav of the four. Participant expectations is second.

11:13:34 From Maureen Flanagan : Flipping the script aligns with how we want to be more learner-centric.

11:13:36 From Leslie Fritz : I am always thinking about What is your "Plan B" if the participants lose interest in the lessons?

11:14:38 From Douglas Boehm : shadow puppetry

11:14:43 From Maureen Flanagan : When designing activities within a training program, I used the 4Ps in the facilitator's guides: Point, Payoff, Process and Pitfalls

11:14:48 From Monique St. Paul : Reacted to "shadow puppetry" with 🌟

11:14:54 From jd schwind : This speaks to accessibility concerns as well. love it!

11:15:06 From Heather Ross : Reacted to "shadow puppetry" with 🤝

11:15:11 From Bruce Cronquist : Reacted to "This speaks to acces..." with 👍

11:15:49 From Brooke Harover : I love the psychological safety quadrant! Our company had our annual safety and security trainings recently so I've had many discussions lately on whether it is okay to say things like this is a, "safe space," in a training because technically we can't always ensure physical safety, but what we can do is create a safe mental space for conversation and learning.

11:16:08 From Heather Ross : Douglas is encouraging Stockholm Syndrome

11:16:24 From Thomas Wivinis : My dump question solution

11:16:35 From Jason Dreyer : Reacted to "My dump question sol..." with 🙌

11:17:44 From Jennifer Kirby : I'll do that sometimes, but I also tell them at the outset that I'm okay with silence and will wait it out...

11:17:49 From Sara Bunting Rouse : I've done that too

11:17:50 From Bruce Cronquist : Safe space is important. However, if the learners will be put in "unsafe" situations such as presenting to VPs, doing rude Q&A and giving the learner honest feedback is a requirement.

11:17:58 From Maureen Flanagan : Yes - I've reached out for advocates in advance of the facilitation.

11:18:06 From Jason Dreyer : Use your influencers
11:18:10 From Heather Ross : Reacted to "I'll do that sometim..." with 🙌
11:18:19 From Brooke Harover : Reacted to "Safe space is import..." with ❤️
11:18:23 From Heather Ross : Reacted to "Safe space is import..." with ❤️
11:19:10 From Jason Dreyer : 🤔
11:19:18 From Bruce Cronquist : Love it!
11:19:24 From Jason Dreyer : Producer 101 :)
11:19:34 From Douglas Boehm : Reacted to "Producer 101 :)" with 👍
11:19:35 From Heather Ross : Replying to "Safe space is import..."

Honest feedback doesn't need to be harsh. We have done such supportive feedback that it makes people feel more comfortable presenting.

11:19:49 From Noel Zykowski : Reacted to "Producer 101 :)" with 👍
11:21:05 From Brooke Harover : Reacted to "Honest feedback does..." with ❤️
11:21:18 From Douglas Boehm : you can always devil's advocate the devil's advocate. i.e. "I know it is rude to answer a question with a question, but...." then turn it around that they have to address their own point
11:22:12 From Bruce Cronquist : Reacted to "Honest feedback does..." with ❤️
11:22:33 From Noel Zykowski : I will never forget my ID training course with Shannon almost a decade ago now....it was ME that was that disruptor in her class 😊
11:22:47 From Bruce Cronquist : Reacted to "I will never forget ..." with 😊
11:22:50 From Heather Varney : Reacted to "I will never forget ..." with 😊
11:22:52 From Douglas Boehm : Reacted to "I will never forget ..." with ❤️
11:22:58 From Shannon Tipton : Replying to "I will never forget ..."

NAH! IT's all good stuff.

11:23:21 From Heather Ross : Replying to "you can always devil..."

Oh yeah, I've used "What I hear is.... Can you tell me more about where that's coming from?"

11:23:23 From Noel Zykowski : Reacted to "NAH! IT's all good s..." with ❤️
11:23:57 From Douglas Boehm : all about being transparent and making the space open, even when it is at our (the facilitator) expense
11:25:21 From Peter Engstrom : I need to leave to take a dog to the vet.
11:25:32 From Shannon Tipton : Replying to "I need to leave to t..."

How he's ok!

- 11:25:41 From Douglas Boehm : hope it goes well and come back again!!
- 11:25:49 From Douglas Boehm : @peter
- 11:26:01 From Bruce Cronquist : Reacted to "I need to leave to t..." with ❤️
- 11:27:30 From Douglas Boehm : @Heather Ross thats solid for both you and they as you don't miss and they can see the progress
- 11:27:47 From Shannon Tipton :
https://docs.google.com/presentation/d/1bUla9GKVjpk9i5gA_XR18HQkRKTfDuyOhR50UnK4J-c/edit?usp=sharing
- 11:28:50 From Heather Ross : Replying to "@Heather Ross thats ..."

Right? It kept me on track and honest about making sure we met their expectations

- 11:45:29 From Noel Zykowski : 2nd place is usually the one that doesn't get pulled over by the cop ;)
- 11:45:40 From Jason Dreyer : Reacted to "2nd place is usually..." with 🤔
- 11:45:46 From Heather Ross : Reacted to "2nd place is usually..." with 🤔
- 11:45:53 From Douglas Boehm : Reacted to "2nd place is usually..." with 🤔
- 11:45:56 From Douglas Boehm : Removed a 🤔 reaction from "2nd place is usually..."
- 11:46:53 From Erica Chappellear : Reacted to "2nd place is usually..." with 😊
- 11:47:13 From Shannon Tipton : Reacted to "2nd place is usually..." with 🤔
- 11:48:13 From Heather Varney : Reacted to "2nd place is usually..." with 🤔
- 11:51:23 From Douglas Boehm : @Elizabeth Kreger excellent
- 11:51:38 From Maureen Flanagan : Sounds heavenly :-)
- 11:52:43 From Bruce Cronquist : I try to get into the room an hour beforehand to set up, test systems, get a feel for the place, etc.
- 11:52:59 From Jason Dreyer : I have to duck out to go facilitate a class in 8 minutes. See ya'll in a couple weeks
- 11:53:06 From Bruce Cronquist : Reacted to "I have to duck out t..." with 👍
- 11:53:17 From Heather Ross : Replying to "I have to duck out t..."

Have a great class!

- 11:54:49 From Bruce Cronquist : I LOVE affinity activities!
- 11:55:31 From Douglas Boehm : learner autonomy when possible as well

11:58:22 From Douglas Boehm : Gotta run for work thing. Fantastic commentary this week.

Thanks as always @Shannon Tipton for being the hostess with the mostess 🙏

11:58:33 From Shannon Tipton : Reacted to "Gotta run for work t..." with ❤️

11:58:37 From Bruce Cronquist : Reacted to "Gotta run for work t..." with 👍

11:59:02 From Erica Chappelle : I have to run for a phone screen. Thanks for the insights and hope I can join for the full session next week!

11:59:34 From Bruce Cronquist : Replying to "I have to run for a ..."

Good luck with the screen

12:00:17 From José Cabrera : Have a great weekend everyone!

12:00:26 From Bruce Cronquist : Reacted to "Have a great weekend..." with ❤️

12:01:59 From Elizabeth Kreger : I use small rubber ducks as giveaways for good, thoughtful question

12:02:11 From Elizabeth Kreger : They are cheap

12:02:20 From Laura L Oslund : love rubber duckys!!!

12:02:26 From Maureen Flanagan : Is that where leaving rubber ducks on Jeeps came to be?

12:03:01 From Colleen Hill : Fist bumps are free 🙌

12:03:07 From Laura L Oslund : Great idea!

12:03:10 From Shannon Tipton :

<https://www.learningrebels.com/event/ai-your-new-instructional-design-sidekick-2/>

12:04:02 From Maureen Flanagan : @Heather Ross Gadgets and gizmos....now I'll have Part of my World from The Little Mermaid stuck in my head. :-)

12:04:23 From Brooke Harover : Thanks for a great session, I'll definitely be back for round 2!

12:04:36 From Heather Ross : Reacted to "@Heather Ross Gadge..." with 🙌

12:04:40 From jd schwind : 🙌

12:04:40 From Maureen Flanagan : Thanks for another great session @Shannon Tipton!!

12:04:47 From Colleen Hill : Thanks, Shannon!

12:04:49 From Rhoda Green : Thanks!